



News Release

for immediate release

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Comview Receives highest ranking for Customer Satisfaction in new AOTMP State of the Industry Report

Huntington Station, NY – October 4, 2010 – Comview Corporation, a leading provider of Telecom Expense Management services, announced today that it has achieved the number one ranking in Telecom Expense Management for customer satisfaction and number two overall, according to a new AOTMP State of the Industry report.

According to the report, “For those enterprises seeking the services of a Supplier, there has been little independent information available to compare Suppliers and assess their performance. With this in mind, and as a major focus of this study, AOTMP set out in April 2010 to rank the Top 50 Suppliers in the industry based upon enterprise satisfaction. Over a five month period, enterprises were asked to rate their satisfaction with the Suppliers they have used over the past 12 months, using a 1-10 satisfaction scale (1 being lowest/10 being highest).”

The report further states, “An overwhelming theme among the top performing Suppliers is the level of service and support that is provided. Words and phrases such as ‘responsive’, ‘proactive’, ‘knowledgeable’, ‘easy to do business with’ and ‘flexible’ are all commonly used by customers of the top companies.

John Perri, CEO of Comview was ecstatic over receiving this high ranking. He immediately shared this great information with the entire Comview staff. One of the senior staff responded “You have always stressed the importance of pleasing the customer no matter what it takes and this reflects the success of that business approach. Since founding Comview in 1997, Mr. Perri has indeed always maintained a “customer for life” philosophy which is an integral part of the Comview culture.

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About Comview Corporation

The firm's flagship offering, Total Talk Management, combines Telecom Invoice Processing, Wireless and IT Asset Management, Procurement and Call Accounting in a single integrated platform. Comview's managed service/BPO approach and "customer for life" philosophy provide customers with the highest level of service and support and sustainable ROI. Comview's services are used by major organizations throughout the U.S. and abroad. For additional information about Comview, visit their website at www.comviewcorp.com.

About AOTMP

AOTMP is the leading provider of efficiency and productivity solutions for managing fixed and mobile telecom environments. For additional information visit their website at www.AOTMP.COM

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